

Rushlake House
The Street
Shottisham
Woodbridge
Suffolk IP12 3ET

T: 01394 411133

E: info@futurestarscharity.org.uk

www.futurestarscharity.org.uk

TERMS & CONDITIONS FOR DONATION PAYMENTS

Futurestars (West and Central Africa) (referred to as us or we) is Registered Charity in the UK no. 1177808. We operate the website www.futurestarscharity.org.uk (the Website).

These are the Terms and Conditions which govern the donation payment services provided through the Website. These Terms and Conditions apply separately to each single donation that you make. Except as provided for in section 6, 'Monthly Donations', and unless specified by you, they do not form a contract allowing for future or successive transactions to be set up. By confirming on the Website that you wish to make a donation you agree to be bound by these Terms and Conditions for that donation.

(1) The donation services

We will use your donation at our discretion but all donations will go to support the education of children at the Future Leaders School in Labadi, Accra. All payments through the Website are to be made by payment card, PayPal or through a CAF account. Once you confirm to us through the Website that you wish to proceed with your donation your transaction will be processed through our payment services provider, CAF Charities Aid Foundation. By confirming that you wish to proceed with your donation you authorize CAF Charities Aid Foundation to request funds from your credit, debit, or PayPal card provider or from your CAF account.

(2) Unauthorised card use

If you become aware of fraudulent use of your card, or if it is lost or stolen, you must notify your card provider.

(3) Information from you

Before we can process a donation you must provide us with (i) your name, address and email address; and (ii) details of the credit or debit card that you wish to use to fund the donation. We will use this information to process your donation. It is your responsibility to ensure you have provided us with the correct information. When you submit your payment details, these details will be transferred to our payment provider, CAF Charities Aid Foundation, and your payment data will be collected and processed securely by them. You should make sure that you are aware of CAF Charities Aid Foundation's terms and conditions, which are different from our own, to ensure that you are comfortable with how they will process your personal data before you make a donation.

We won't share your personal details with any other third party other than is set out in our Privacy Policy. Our Privacy Policy forms part of these Donation Payment Terms and Conditions and by agreeing to these Terms and Conditions you are also agreeing to the way we use and protect your personal information in line with our Privacy Policy.

(4) Refund policy

If you make an error in your donation please contact us by email at info@futurestarscharity.org.uk or by post to Futurestars (West and Central Africa) Rushlake House, The Street, Shottisham, Woodbridge. Suffolk IP12 3ET within 14 days and a full refund will be made to you.

(5) Monthly donations

These Donation Payment Terms and Conditions will only apply to successive donations made through the Website where you have set up a monthly donation. When you set up a regular donation you will be scheduling a series of payments via direct debit until further notice. You agree that these Terms and Conditions will apply to each of the donations in that series. By confirming that you wish to proceed with a monthly donation you authorise our payment service provider CAF Charities Aid Foundation to request funds from bank on a set day each month. To cancel your direct debit please contact us at info@futurestarscharity.org.uk and notify your bank.

(6) General

We reserve the right to amend these Donation Payment Terms and Conditions at any time.

September 2021

CORPORATE DONORS

OMA Group | Yinson Production WA | Fendercare Marine | AGMTCO
Prime Insurance Co Ltd | Hapag-Lloyd | Allied Ghana

Futurestars (West and Central Africa)

Company registration number: 10845174
Registered Charity number: 1177808

Registered Office: Rushlake House, The Street,
Shottisham, Woodbridge, Suffolk IP12 3ET